



SYSPRO BusinessLive

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Simplifying your Success

About SYSPRO

Proven reliability in developing software which helps businesses grow...



SYSPRO is an internationally-recognized, leading provider of enterprise business solutions. Formed in 1978, SYSPRO was one of the first software vendors to develop an Enterprise Resource Planning (ERP) solution. Today, SYSPRO is a global business solutions vendor, represented on six continents and by more than 1600 channel partners. Over 15 000 licensed companies across a broad spectrum of industries in over 60 countries trust SYSPRO as the platform on which to manage their business processes.

Customer focus is a core component of SYSPRO's corporate culture and is one of the key reasons why SYSPRO maintains a strong leadership position in the enterprise application market. By focusing on people and building lasting relationships with customers and partners, SYSPRO consistently excels at guiding customers through all aspects of their implementation and ongoing usage. The aim is to deliver world-class software that gives customers the control, insight and agility they need for a competitive advantage in a global economy. As such, SYSPRO provides a unique combination of robust, scalable technologies that ensure minimal risk and a high return on investment.

SYSPRO is continually developing remarkable software that simplifies operational effectiveness and keeps customers in control of their businesses. Our vision is focused on meeting customer needs today and in the future.

The most **integrated**,
uncomplicated and
effortless business software
solution for small and
medium enterprises

What is SYSPRO BusinessLive?

SYSPRO BusinessLive is the uniquely customizable and scalable Software as a Service (SaaS) cloud solution that can be tailored to suit your business needs and budget exactly.

SYSPRO BusinessLive was created to meet the needs of customers who want to use Enterprise Resource Planning (ERP) but don't want the hassle of purchasing and maintaining hardware or managing an IT department.



What is the reason for a cloud offering?

The aim of SaaS is for the installation and maintenance of software and hardware to be as flexible, immediate and cost effective as electricity.

Are you a business that...

- Is concerned about the impact on your cash flow of the capital outlay needed to start an on-premise ERP project?
- Wants the certainty of subscription pricing for an ERP application?
- Does not want to acquire and maintain your own infrastructure or manage internal ERP support staff?
- Wants to consolidate multiple site operations without the concern and risk of setting up your own central site?
- Is situated in locations or countries in which SYSPRO does not have a formal presence?

...then SYSPRO BusinessLive is the right solution for you.

What value will SYSPRO BusinessLive add to your business?

The full functionality of the SYSPRO ERP application is available with SYSPRO BusinessLive via a provider that hosts and manages the software, licences the software on a subscription basis, and enables users to access the software through the Internet.

SYSPRO BusinessLive provides:

- No upfront IT capital costs
- Monthly subscription pricing based on number of users
 - Certainty and predictability of pricing (no hidden costs)
 - Ongoing access to the latest SYSPRO technology
 - Scalability
 - Verified data security – data centres are audited to ensure compliance with ISO 27001 information security standards
 - Always-on availability
 - Reduced environmental impact – using high density servers in a shared services environment reduces the carbon footprint

How does BusinessLive work?

Payment

Customers sign up for a specified period and pay a monthly subscription to use the service during that period.

Security

Data security is one of the key issues in the consideration of SaaS. For SYSPRO BusinessLive customers, assurance of data back-up is provided at a second site. The data centre is audited annually to comply with the ISO/IEC 27001 standard for information security; this certifies that a high level of information security controls are in place.

Tenancy

There are variants of the SaaS model defined by single- or multi-tenancy. SYSPRO BusinessLive is a single tenant application that allows each customer to maintain their uniqueness and only upgrade when they decide to; and because each instance is unique, specific tailoring can be done for customers and maintained through upgrades.

Multi-tenancy means that all customers get the same application upgrades and enhancements at the same time, whether they want to or not. For complex business solutions like ERP, this is not appropriate or desirable.

Upgrades

SYSPRO BusinessLive single-tenancy ensures that customers maintain control of their upgrades.

Some companies have not considered SaaS ERP because they wish to control their own upgrade process. For regulated industries where companies have to conform to financial or quality process standards, unplanned system changes can make existing controls and processes invalid and put the software user in breach of standards.



Easy to
access and
easy to use

BusinessLive

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